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Sinks

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What is a wall-mounted sink?

A wall-mounted sink is a sink that is attached to and supported by the wall. The plumbing for wall-mounted sinks can be concealed (build into the wall), or exposed (underneath the sink).

What is an under mount sink?

Under mount sinks are installed into a hole in the countertop, creating a seamlessly shared countertop and sink space

What is a drop-in sink?

Drop-in sinks are sinks that are installed into a hole in the countertop. They rest below counter level and are supported by the countertop.

What is a vessel sink?

Vessel sinks are installed and rest on top of the counter. Vessel sinks require a taller type of drain and have no overflow.

What is a semi-recessed sink?

Semi-recessed sinks are partially built into a counter or workspace, while part of the sink is protruding from the counter or workspace.

What is a free standing sink?

A free standing sink can either come as a Pedestal (one column attached to and supporting the sink) or a console (two legs attached to the sink).

What type of drain should I use for a sink with overflow?

For a sink with overflow, the recommended drain is the Linea 53991.

What type of drain should I use for a sink without overflow?

For a sink without overflow, the recommended drain is the Linea 53995.

What is a push drain?

A push drain is a drain that can be opened and closed with a push

What is an open drain?

An open drain is always open and offers no push.

Can I buy a Grid Drain?

We do not offer Grid Drains, but recommended alternatives are the Linea 53971 and the Linea 53972, which are open drains.

How do I know if a trap is compatible with a drain?

All of the traps and drains sold by WS Bath Collections are compatible with one another. If you are using either a trap or a drain not sold by WS Bath Collections, it must be made in Europe to ensure compatibility with our traps and drains.

Does WS Bath Collections offer an ADA compliant trap?

Yes, the Linea 53921 is a space saving, ADA compliant trap.

The trap I bought is too big. What should I do?

Our traps can be cut to size.

How do I know which faucets are compatible with the sink I like?

All WS Bath Collections faucets are compatible with all of our sinks.

Is wall mounting included for wall-mounted sinks?

Yes, it is included. It is a simple nut and bolt system. The only thing you need is proper supports in the wall (2x6). Brackets (LVR 807) are included.

How do I order a sink with the amount of faucet holes I need?

Faucet holes are small holes in the sink for the faucet and any faucet fixtures. WS Bath Collections sinks are available with zero, one or three faucet holes depending on the sink. To order a sink with your preferred number of faucet holes, the include the number of holes after the decimal point in the SKU number. For example, an Unlimited 60.00 sink has zero faucet holes. An Unlimited 60.01 sink has one faucet hole. An Unlimited 60.03 has three faucet holes.

What is an 8-inch spread?

An 8 inch spread means that your sink has three faucet holes: a center faucet hole, and one faucet hole four inches to either side of the center hole.

Why is my metal sink non-returnable?

All of our metal sinks are ordered based on demand, and are custom hand-made. They are imported for our customers, and as such, are a non-stocking item.

What finishes are available for metal sinks?

We offer two groups of finishes for metal sinks.

Group 1: Solid Red Copper, Antique Copper, Shiny Solid Brass, Antique Brass, Shiny Nickel, Matte Nickel, Antique Nickel, Shiny Chrome, Matte Chrome, Tin and Bronze.

Group 2: Shiny Silver, Matte Silver, Shiny Gold, Matte Gold

Group two finishes come at an additional cost.

What are WS Bath Collections metal sinks made of?

All of our metal sinks are made from a solid copper or brass base, with several coats of your preferred metal.

How can I clean my WS Bath Collections metal sink?

All of our metal sinks can be cleaned using products such as Faucet Brite.

Faucets & Fittings

[If I order a faucet, will it come with valves?](#)

[Do the faucets come with stop valves?](#)

[Do the faucets come with hot and cold hoses?](#)

[Do external shower mixers and concealed shower mixers come with rough-in?](#)

If I order a faucet, will it come with valves?

Yes.

Do the faucets come with stop valves?

Stop valves do not actually function as part of a faucet, but as part of the plumbing infrastructure. Everything that you need for a functioning faucet will be included with your WS Bath Collections purchase.

Do the faucets come with hot and cold hoses?

Yes. Our faucets come with everything you will need.

Do external shower mixers and concealed shower mixers come with rough-in?

Yes.

Mirrors

[Do wall mounted mirrors come with mounting hardware?](#)

[Can I buy a mirror in a size that is not offered on the website?](#)

Do wall mounted mirrors come with mounting hardware?

All mirrors that need to be mounted on the wall do come with the hardware necessary to do so.

Can I buy a mirror in a size that is not offered on the website?

Yes. If a certain size in a mirror is not available, we may be able to order it for you through a non-returnable special order.

Toilets

[What do WS Bath Collections toilets come with?](#)

[How many gallons does a WS Bath Collections toilet use per flush?](#)

[What do I need in addition to a toilet?](#)

[Does WS Bath Collections offer floor mounted toilets?](#)

[Where can I buy flush plates?](#)

What do WS Bath Collections toilets come with?

Our toilets come with standard toilet seats and covers. If you prefer a soft close toilet cover to a hard close toilet cover, you may purchase it at an additional cost.

What do I need in addition to a toilet?

In addition to a toilet, you need a wall tank carrier and flush plates. Both are available through WS Bath Collections.

Where can I buy flush plates?

Flush plates are available at WS Bath Collections.

How many gallons does a WS Bath Collections toilet use per flush?

Gallons used per flush does not vary based on the toilet itself, but rather the wall tank carrier. You can buy wall tank carriers through WS Bath Collections use the dual flush system, and can flush both 1.6 gallons and 0.8 gallons per flush.

Does WS Bath Collections offer floor mounted toilets?

We do not offer floor mounted options. Piping from under the toilet into the wall requires a different length of piping in the United States than it does in Europe, where our products are made.

Miscellaneous

[Where can I buy WS Bath Collections products?](#)

[If I want to purchase something that is not currently in stock, how quickly can I expect it to arrive?](#)

[What should I do if I need a spare part for a product?](#)

[How quickly does WS Bath Collections ship products?](#)

Where can I buy WS Bath Collections products?

You can buy WS Bath collections products at any of the locations or websites listed at <http://www.ws bathcollections.com/where-to-buy>.

What should I do if I need a spare part for a product?

No problem! You can purchase spare parts through WS Bath Collections.

If I want to purchase something that is not currently in stock, how quickly can I expect it to arrive?

For smaller items, such as bath accessories, we can order any specific item and receive it within 1-3 weeks. For larger items, such as sinks and other furniture, you can expect it to arrive within 6 weeks. We also receive shipments regularly. You can call for information and updates on incoming shipments.

How quickly does WS Bath Collections ship products?

If an item is in stock, we will most likely ship it the same day. If the order is placed later in the day, it may be shipped the next day.